

RTO Information

This report presents summary information about the Registered Training Organisation

Name	The Salvation Army Training Plus
Street Address	3/10 Wesley Crt
City/town/suburb	Burwood East
State	VIC
Post code	3151
NTIS number	21186

Item Report

The Item Report presents information about learner and employer responses to individual items on the Learner Questionnaire (LQ) and/or Employer Questionnaire (EQ).

For each item, the Item Report presents information on the:

- number of valid responses to each response category 'strongly disagree' (SD), 'disagree' (D), 'agree' (A), 'strongly agree' (SA), the number of 'agreement' (AG) responses, and the number of missing (MI) responses;
- percentage of valid responses to each response category 'strongly disagree' (SD), 'disagree' (D), 'agree' (A), 'strongly agree' (SA), the number of 'agreement' (AG) responses, and the number of missing (MI) responses;
- average score; and
- variation in scores.

Scores are reported on the response scale of 0 to 100, where 0 means 'strongly disagree' and 100 means 'strongly agree'.

Results are provided for learners and/or employers depending on the data entered into SMART.

This Item Report can be used to analyse feedback on phenomenon measured by each LQ and/or EQ item. It provides detailed information that can be used to address specific aspects of education and training.

LQ response category numbers

Item		SD	D	A	SA	AG	MI
LQ1	Trainers encouraged learners to ask questions.	12	3	301	807	1108	5
LQ2	Trainers made the subject as interesting as possible.	14	6	314	789	1103	5
LQ3	Trainers had an excellent knowledge of the subject content.	13	4	246	862	1108	3
LQ4	Trainers explained things clearly.	10	7	263	843	1106	5
LQ5	Overall, I am satisfied with the training.	13	9	330	771	1101	5
LQ6	I would recommend the training to others.	10	11	298	803	1101	6
LQ7	I would recommend the training organisation to others.	11	10	312	790	1102	5
LQ8	I received useful feedback on my assessments.	12	10	404	686	1090	16
LQ9	Assessments were based on realistic activities.	11	7	427	679	1106	4
LQ10	The way I was assessed was a fair test of my skills and knowledge.	13	9	401	692	1093	13
LQ11	The training organisation gave appropriate recognition of existing knowledge and skills.	11	18	399	685	1084	15
LQ12	It was always easy to know the standards expected.	10	22	491	600	1091	5
LQ13	I usually had a clear idea of what was expected of me.	12	13	439	661	1100	3
LQ14	Trainers made it clear right from the start what they expected from me.	11	3	343	767	1110	4
LQ15	I was given enough material to keep up my interest.	12	17	400	690	1090	9
LQ16	The amount of work I had to do was reasonable.	14	5	481	624	1105	4
LQ17	The training was at the right level of difficulty for me.	20	52	499	551	1050	6
LQ18	The training focused on relevant skills.	11	3	369	742	1111	3
LQ19	The training prepared me well for work.	14	15	482	610	1092	7
LQ20	The training had a good mix of theory and practice.	13	27	402	683	1085	3
LQ21	I developed the skills expected from this training.	14	3	422	686	1108	3
LQ22	I learned to work with people.	14	34	502	565	1067	13
LQ23	I identified ways to build on my current knowledge and skills.	11	2	429	686	1115	0
LQ24	I developed the knowledge expected from this training.	11	7	410	694	1104	6
LQ25	I learned to plan and manage my work.	14	35	556	501	1057	22
LQ26	Training resources were available when I needed them.	11	7	410	691	1101	9
LQ27	The training used up-to-date equipment, facilities and materials.	12	11	427	673	1100	5
LQ28	Training facilities and materials were in good condition.	13	12	372	726	1098	5
LQ29	Training organisation staff respected my background and needs.	12	8	339	762	1101	7
LQ30	The training was flexible enough to meet my needs.	11	11	400	698	1098	8
LQ31	The training organisation had a range of services to support learners.	11	20	460	615	1075	22
LQ32	I set high standards for myself in this training.	9	33	556	524	1080	6
LQ33	I pushed myself to understand things I found confusing.	26	55	482	559	1041	6
LQ34	I looked for my own resources to help me learn.	57	170	536	347	883	18
LQ35	I approached trainers if I needed help.	13	9	387	715	1102	4

LQ response category percentages

Item		SD	D	A	SA	AG	MI
LQ1	Trainers encouraged learners to ask questions.	1.1	0.3	26.8	71.9	98.7	0.5
LQ2	Trainers made the subject as interesting as possible.	1.3	0.5	28.0	70.3	98.2	0.5
LQ3	Trainers had an excellent knowledge of the subject content.	1.2	0.4	21.9	76.6	98.5	0.3
LQ4	Trainers explained things clearly.	0.9	0.6	23.4	75.1	98.5	0.5
LQ5	Overall, I am satisfied with the training.	1.2	0.8	29.4	68.7	98.1	0.5
LQ6	I would recommend the training to others.	0.9	1.0	26.6	71.6	98.1	0.5
LQ7	I would recommend the training organisation to others.	1.0	0.9	27.8	70.4	98.1	0.5
LQ8	I received useful feedback on my assessments.	1.1	0.9	36.3	61.7	98.0	1.4
LQ9	Assessments were based on realistic activities.	1.0	0.6	38.0	60.4	98.4	0.4
LQ10	The way I was assessed was a fair test of my skills and knowledge.	1.2	0.8	36.0	62.1	98.0	1.2
LQ11	The training organisation gave appropriate recognition of existing knowledge and skills.	1.0	1.6	35.9	61.6	97.4	1.3
LQ12	It was always easy to know the standards expected.	0.9	2.0	43.7	53.4	97.2	0.5
LQ13	I usually had a clear idea of what was expected of me.	1.1	1.2	39.0	58.8	97.8	0.3
LQ14	Trainers made it clear right from the start what they expected from me.	1.0	0.3	30.5	68.2	98.8	0.4
LQ15	I was given enough material to keep up my interest.	1.1	1.5	35.8	61.7	97.4	0.8
LQ16	The amount of work I had to do was reasonable.	1.3	0.5	42.8	55.5	98.3	0.4
LQ17	The training was at the right level of difficulty for me.	1.8	4.6	44.5	49.1	93.6	0.5
LQ18	The training focused on relevant skills.	1.0	0.3	32.8	66.0	98.8	0.3
LQ19	The training prepared me well for work.	1.3	1.3	43.0	54.4	97.4	0.6
LQ20	The training had a good mix of theory and practice.	1.2	2.4	35.7	60.7	96.5	0.3
LQ21	I developed the skills expected from this training.	1.3	0.3	37.5	61.0	98.5	0.3
LQ22	I learned to work with people.	1.3	3.1	45.0	50.7	95.7	1.2
LQ23	I identified ways to build on my current knowledge and skills.	1.0	0.2	38.0	60.8	98.9	0.0
LQ24	I developed the knowledge expected from this training.	1.0	0.6	36.6	61.9	98.4	0.5
LQ25	I learned to plan and manage my work.	1.3	3.2	50.3	45.3	95.6	2.0
LQ26	Training resources were available when I needed them.	1.0	0.6	36.6	61.8	98.4	0.8
LQ27	The training used up-to-date equipment, facilities and materials.	1.1	1.0	38.0	59.9	98.0	0.5
LQ28	Training facilities and materials were in good condition.	1.2	1.1	33.1	64.7	97.8	0.5
LQ29	Training organisation staff respected my background and needs.	1.1	0.7	30.3	68.0	98.2	0.6
LQ30	The training was flexible enough to meet my needs.	1.0	1.0	35.7	62.3	98.0	0.7
LQ31	The training organisation had a range of services to support learners.	1.0	1.8	41.6	55.6	97.2	2.0
LQ32	I set high standards for myself in this training.	0.8	3.0	49.6	46.7	96.3	0.5
LQ33	I pushed myself to understand things I found confusing.	2.3	4.9	43.0	49.8	92.8	0.5
LQ34	I looked for my own resources to help me learn.	5.1	15.3	48.3	31.3	79.6	1.6
LQ35	I approached trainers if I needed help.	1.2	0.8	34.4	63.6	98.1	0.4

LQ item averages and variations

	Item	Average score	Average variation
LQ1	Trainers encouraged learners to ask questions.	89.8	17.7
LQ2	Trainers made the subject as interesting as possible.	89.1	18.4
LQ3	Trainers had an excellent knowledge of the subject content.	91.3	17.3
LQ4	Trainers explained things clearly.	90.9	17.2
LQ5	Overall, I am satisfied with the training.	88.5	18.6
LQ6	I would recommend the training to others.	89.6	17.9
LQ7	I would recommend the training organisation to others.	89.2	18.1
LQ8	I received useful feedback on my assessments.	86.2	19.0
LQ9	Assessments were based on realistic activities.	85.9	18.7
LQ10	The way I was assessed was a fair test of my skills and knowledge.	86.3	19.1
LQ11	The training organisation gave appropriate recognition of existing knowledge and skills.	86.0	19.3
LQ12	It was always easy to know the standards expected.	83.2	19.5
LQ13	I usually had a clear idea of what was expected of me.	85.2	19.3
LQ14	Trainers made it clear right from the start what they expected from me.	88.7	17.9
LQ15	I was given enough material to keep up my interest.	86.0	19.4
LQ16	The amount of work I had to do was reasonable.	84.2	19.2
LQ17	The training was at the right level of difficulty for me.	80.3	22.2
LQ18	The training focused on relevant skills.	87.9	18.1
LQ19	The training prepared me well for work.	83.5	19.8
LQ20	The training had a good mix of theory and practice.	85.3	20.1
LQ21	I developed the skills expected from this training.	86.1	19.0
LQ22	I learned to work with people.	81.7	20.7
LQ23	I identified ways to build on my current knowledge and skills.	86.2	18.4
LQ24	I developed the knowledge expected from this training.	86.4	18.6
LQ25	I learned to plan and manage my work.	79.9	20.5
LQ26	Training resources were available when I needed them.	86.4	18.7
LQ27	The training used up-to-date equipment, facilities and materials.	85.6	19.1
LQ28	Training facilities and materials were in good condition.	87.1	19.1
LQ29	Training organisation staff respected my background and needs.	88.4	18.4
LQ30	The training was flexible enough to meet my needs.	86.5	18.9
LQ31	The training organisation had a range of services to support learners.	83.9	19.6
LQ32	I set high standards for myself in this training.	80.7	19.8
LQ33	I pushed myself to understand things I found confusing.	80.1	23.0
LQ34	I looked for my own resources to help me learn.	68.6	27.3
LQ35	I approached trainers if I needed help.	86.8	19.0

